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Nurse Navigator Program

Heartland Hematology & Oncology has started a nurse navigator program for our patients diagnosed with cancer and blood disorders. This navigator service is to help you and your loved ones as you go through this journey by offering support and information. The goal of navigation services is to provide assistance to assure you receive timely, quality treatment for your disease. The navigator works with all health care professionals to remove barriers that stand in the way of effective, comprehensive cancer and hematology care. Our nurse navigators are experienced oncology nurses who are there to help you understand and adhere to your treatment plan and changes in your life it may require. These services are available to you from the time of diagnosis through treatment and into survivorship.

The nurse navigator can help you accomplish any of the following:

- 1) Provide information needed to make decisions.
- 2) Give information on what to expect during appointments and treatments.
- 3) Help arrange appointments with other physicians and support services such as physical therapy, transportation services
- 4) Assist with translation/interpreter services.
- 5) Identify sources of financial support and insurance issues.
- 6) Share information about clinical research trials available.
- 7) Provide support and understanding through treatment.

Heartland Hematology & Oncology's Nurse Navigators